



Quality Policy

STS - Specialist Technical Services are a provider of electrical and mechanical engineering as well as instrumentation services.

Specialist Technical Services continuing success and growth in today's competitive contracting market is a direct result of a total commitment to quality, in every aspect of our operations. In practical terms this commitment to quality means that all contracts are continuously monitored and assessed to ensure that they are completed on time, within client budgets and most importantly according to our own, the industry and the client's standards and specifications.

As a reflection of this commitment Specialist Technical Services have established a quality management system to meet ISO 9001:2008. The implementation of this quality management system has the full backing of the Directors and top Management. All personnel are fully conversant with our objectives through ongoing training at all levels within the company, relating to quality.

The Quality Manager and senior management will monitor the effectiveness of the quality management system through ongoing audits. If, for any reason, problems arise they will be brought to the attention of the relevant Directors.

Where quality assurance programmes are to be implemented by other organisations such as clients, we will interface and develop such programmes, providing they meet our own standards.

Specialist Technical Services is committed to the continual improvement of this management system to ensure that our quality objectives and goals are being met. Quality objectives will be monitored and reviewed as part of the management review meeting. We will maintain and develop the system as appropriate to ensure that we deliver a quality product to our customers.

STS management shall ensure the policy is communicated to all persons working under the control of the business with the intent that they are made aware of their individual obligations. The policy will always be available to interested parties upon request.

The policy will be reviewed periodically to ensure that it remains relevant and appropriate to the needs of the company.

Signed. _____

Eddie Walsh
CEO & Chairman
Specialist Technical Services

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